



Learning Enrichment
FOUNDATION

CUSTOMER CARE SALES ASSOCIATE

RETAIL INDUSTRY

Required Qualifications

Ability to provide professional customer service and employee support
 Ability to work in a team environment to achieve common goals
 Ability to maintain composure and work safely and effectively in a fast-paced environment
 Ability to complete tasks according to instructions and demonstrate responsibility for outcomes
 Approachability
 Punctuality
 Effective written and oral communication skills
 Basic math skills
 Ability to stand/walk for 8 hours
 Ability to lift 10 kilos or 25 lbs unassisted
 Ability to lift and turn repeatedly throughout the shift

Responsibilities

Meet, greet & thank customers (by name where possible), providing friendly, prompt and informed service
 Guide customers to location of products throughout the store
 Explain features and benefits of products
 Suggest value-added and related products
 Keep stock clean, faced and orderly
 Locate products in the warehouse
 Maintain inventory accuracy & identify and report low stock
 Keep informed of promotions & in-store deals
 Maintain a professional appearance (uniform, hygiene, grooming and name tag)
 Follow corporate, store and department policies

Employment Details

Wage	Minimum Wage	Hours	Store Hours
Employment Terms	FT or PT		
Major Intersection	Leslie & Sheppard (North York)	Public Transit	Yes

Job Order details

Job Developer	Ashton	Job Order #	150224	No. Of Positions	5+
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If you are registered with The Learning Enrichment Foundation: Please call the Job Developer.
If you are not registered: Apply for this position in person at **116 Industry Street** Toronto, M6M 4L8, **Monday to Friday, 9:00am - 3:30pm**.
Your S.I.N. and an updated resume are required for registration.